



**CONSERVE**

INSTALL MAINTAIN COMPLY



## The Company

We are proud to provide the very highest quality design, installation and maintenance of mechanical and electrical building services equipment.

From the beginning in 1984 Comserve's success has been based on delivering a quality service. By listening to the needs of our customers we deliver cost effective, individually tailored solutions to meet your requirements on time and on budget.

By providing an essential support function we are able to be an integral part of your team, ensuring efficiency, safety and legislative compliance.

Effective communication at all levels and investing in staff are the key to developing long term customer relationships.

We are proud that the majority of our customers remain with us for many years.

## A Dedication to Progress

Our focus is on the future, for both our own company and that of our customers. We provide an integrated solution to building owners and managers and share the aspiration to maximise efficiency of building services equipment, reduce costs and provide a better working environment.

We are committed to continually improving our own standards and ensure the goals of customers are achieved.

## Innovation

We are committed to a policy of continual improvement through innovation and new IT systems. We have recently made significant improvements in the speed of transfer of information from our engineers to our customers via PDA equipment and software.

## Compliance & Testing

We can also provide the following compliance related services:

- EPBD air conditioning compliance inspections and certification
- Issuing of Display Energy Certificates
- Air quality inspections
- F-Gas leak detection
- Electrical fixed wiring test and inspection
- Thermographic imaging
- Portable appliance testing (PAT)
- Emergency lighting testing
- Water hygiene and risk assessments
- Fire alarm and system testing
- Lightning conductor testing
- Eye-bolt testing
- Lifts

## The Environment

In order to reduce our own impact on the environment we have structured procedures to comply with Environmental Standard ISO 14001 which we achieved in 2001.

We also offer our clients support and advice to help reduce their own impact on the environment. This includes reviewing all current and pending legislation and making recommendations for the cost effective future planning of equipment upgrade or renewal, creating and implementing suitable and sustainable maintenance regimes and monitoring all building services processes.

## Sustain & Comply

By providing a complete service we help meet the challenges presented by ever changing regulations ensuring the most cost effective strategies for long term sustainability.





## Planned Preventative Maintenance

A professionally managed preventative maintenance service which integrates and co-ordinates technical maintenance services to improve efficiency, reduce expenditure and provide enhanced value.



## Resident Site Based Maintenance

Our permanent on site engineers deliver a complete maintenance solution for the specific requirements of larger buildings. Our experienced staff can fulfil a wide variety of roles tailored to your individual needs.

- Computerised scheduling and management of maintenance works
- Flexible labour resource with cover for holiday and sickness
- Immediate response to customer requests
- Head office technical and management support
- Full monthly reports
- Plant history generation
- Health and safety, COSHH and risk assessments
- Energy saving audits
- Remote 24 hour monitoring system
- Recommissioning of existing plant for energy efficiency and improved environmental control
- Janitorial services

## Visiting Maintenance

Our fully trained and experienced mobile service teams provide a structured maintenance programme on a visiting basis which incorporates many of the services available to our on-site maintenance customers.

### 24 hour Call Out service

Our 24 hour call out system provides 24/7 cover for the protection of your company's critical services requirements.

### Online Service Manager system

One of the first in our industry sector to offer online access to maintenance contract records to all service contract customers. Our bespoke solution titled Service Manager is a fully functional internet based maintenance management tool, delivering numerous benefits with full transparency. Through a secure password protected area clients can access information on:

- Assets records and history
- Access to all maintenance records
- Planned works information
- Quotations

For more information and a demonstration of this facility please visit our website.

## Equipment Maintenance

We have the capability and the experience to maintain all major mechanical and electrical building services equipment at optimum efficiency. Our engineers receive regular training to ensure that they can deal with state of the art equipment across a wide range of disciplines.

Examples of equipment we maintain:

- Access control systems
- Air conditioning systems
- Automated lighting control systems (DALI)
- Building management systems (BMS)
- Clean rooms
- Computer rooms
- Electrical distribution equipment
- Emergency lighting systems
- Emergency power systems (UPS and Batteries)
- Fire detection and extinguishing systems
- Heating systems
- Security systems
- Sprinkler systems
- Standby generators
- Ventilation systems
- Lifts



## Design & Installation

We constantly review technological advances to ensure that our clients receive the most effective, efficient, environmentally sustainable and durable systems available to meet their requirements.

Our well established Design and Installation department has many years experience of completing a wide variety of projects ensuring a professional, co-ordinated approach to the design and installation of integrated mechanical and electrical building services equipment.

Our dedicated Electrical Projects Division has fully approved NICEIC contractor status. This allows us to undertake design and installation projects from concept to final inspection, test and handover.

### Key features of our Design & Installation Service:

- Applications designed to suit the requirements and budget
- Full design and consultancy service with co-ordination of all multi skilled disciplines
- Full compliance with Part L and Part P of the Building Regulations
- Project management by experienced contracts managers
- Complete "Turnkey" package service
- Health and Safety and CDM regulations compliance
- Pre-commissioning checks throughout installation
- Professional commissioning following project completion
- Customer handover and training
- As installed drawings and manuals provided



### Typical equipment and services installed includes:

- Total environmental control systems
- Air conditioning
- Chillers
- Boilers
- Electrical distribution networks
- UPS and generators
- Energy efficient lighting systems
- Fire detection and suppression systems
- Security and access control systems
- Partitioning systems
- Raised access floors
- False ceilings
- Carpeting
- Decorating

### BSRIA Membership

Our membership allows us to access expert information and specialist consultancy services to support our design, installation and planned maintenance operations.

### BESCA Approved Contractor

To ensure our customers benefit from best practice, advice and value, we have now become an approved BESCA contractor. This allows us to design and install new equipment under Part L of the Building Regulations without the need for customers to obtain direct approval from the local Building Control Officer. This saves both time and money. It also allows us to issue certificates that the work complies with the Building Regulations requirements without the need for independent and sometimes costly inspections.





## Industry Accreditations

We are fully committed to providing customers with service of the highest quality and constantly strive to enhance our ability to deliver this.

Over the years we have achieved accreditations from industry and other organisations to give you the peace of mind that we have reached, and maintained, the required standards for these accreditations.

- Quality Standard ISO9001
- Environmental Standard ISO 14001
- Gas Safe Registered
- NICEIC Approved Contractor
- BESCA Member
- Safe Contractor Scheme
- BSRIA Membership
- ContractorPlus Approved
- Competent to Handle Refrigerants



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